

# 2018-19 Annual Report





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Staff	Back Cove

# Leadership Letter

Dear Friends,

Each year, we are pleased report to you about our accomplishments and the challenges we face. As the safety net for our neighbors on the North Side, we have an obligation to be good fiscal stewards and aggressive advocates for our clients and our community.

This past year was one of both accomplishments and challenges. We served 55,941 clients and distributed more food than ever to clients – 583 tons or enough to make 1,039,947 meals. We distributed 291,077 articles of clothing and 11 tons of pet food. We helped people with their job searches and ensured that the children in our client families had school supplies, books, and holiday gifts.

When the government shut down, we suspended our boundary restrictions and opened our doors to all who needed food to get by, whether they were regular clients or not. While this stretched our resources, and especially our staff, we feel it is our obligation to help people who are facing tough times – whatever the reason.

And we finally began a long-awaited and much-needed renovation to increase waiting room capacity and overall operational efficiency. This is being financed through a number of generous grants and bequests.

But there were challenges as well. Overall donations were down even as the number of clients served remained steady and general operating expenses – utilities, insurance, etc. – increased.

We remain in a positive financial position because of our reserves; however, we have been unable to increase salaries or expand our programming. Our staff is stretched, and we need to look for additional ways to economize.

Yet we are confident about the future. Our remodeled facility will create a better environment for both clients and staff. We are developing new, long-term partnerships that will shore up our limited resources. And we have the support of a community that cares. One that understands that 20 percent of our neighbors are food insecure and agrees this is not acceptable. One that knows it's important for people to have warm clothes and for children to have books, school supplies and holiday gifts. One that comes out in force to volunteer to ensure Care for Real runs smoothly and that clients are treated with respect.

We are grateful to all of you for your support and for enabling us to fulfill our mission to improve the lives of our neighbors by providing them with food, clothing and support.

Warmest regards,

**Nancy Meyerson** 

Chair

Lyle Allen

Executive Director

Lyle Allen

# Our Numbers

Care for Real's mission is to provide food, clothing, and support to those in need in our community. We judge our success by the number of people we help, the services we provide and the support we receive. We are proud of we accomplished this year.







300+ clients helped through the Employment Resource Center











11 tons of pet food and supplies given out



**53,098**volunteer hours donated to Care for Real

# Every Dollar Counts

Your gift, no matter how large or how small, has a tremendous impact. This year the \$489,740 in cash donations we received, coupled with the more than \$6 million in in-kind food donations, enabled us to provide enough food for our clients to make more than one million meals.

We take pride in stretching our resources to provide the best to our clients while keeping our administrative costs low. More than 97% of every dollar received goes directly to client services. As a result, we have been granted Platinum Status by GuideStar, one of the major charity rating organizations.

\$5 = 21 meals

\$10 = 42 meals

\$25 = 105 meals

\$100 = 413 meals

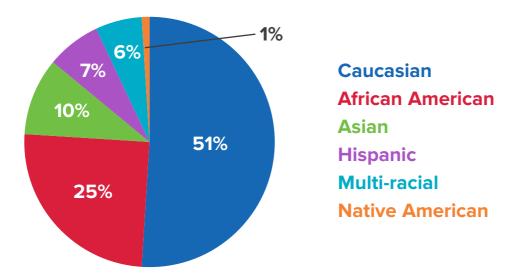
\$260 = food for a year!



## Who We Are

Our clients are as diverse as our community.

- 39% seniors
- 20% have children under the age of 18
- $\bullet$  80% of adults ages 18 64 are working



But they all have one thing in common. They need our help to have the food and clothing they need for healthy lives.

# Community Involvement

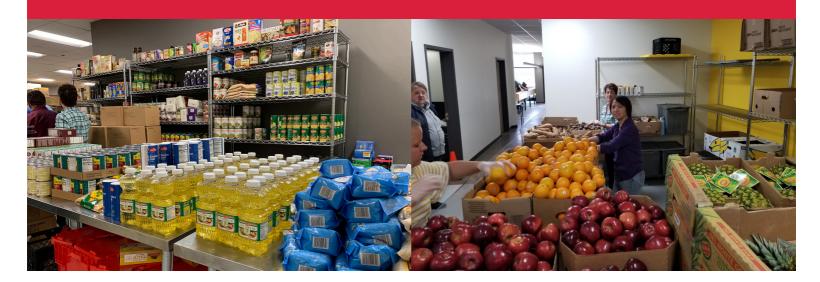
Care for Real is fortunate to be supported by a strong, generous community. Through food and clothing drives, special events, giving circles, volunteering, and sponsoring fundraising events of all types, our neighbors came together to help those in need. To the right are just a few of the highlights.



# Food Distribution

"I am a senior and spend my days worrying about how to make ends meet. Even with Social Security assistance, I have a very hard time keeping up with basic needs. I'm grateful that Care for Real is there to lend me a hand and, especially, provide fresh fruits and vegetables that allow me access to healthier food options. Thank you for all you do – you are such a blessing."

- Stanley G.



Providing healthy, nutritious food is our priority.

Clients who live within our boundaries, as determined by the Greater Chicago Food Depository, can come once a month for shelf-stable items such as rice, beans, nut butters, canned fruits and vegetables, dairy, eggs and meat. But what sets Care for Real apart is what we call the "daily table," fresh fruits, vegetables and baked goods that we pick up from wholesalers and retailers every day. Clients can come up to four times a week for these highly nutritional and highly desirable foods.



# The Closet Store

"Not only did Care for Real help me find employment, they continued to assist me by providing professional clothing so I could begin working immediately. When I needed a boost to my confidence, they were there for me."

- Ruby K.



We call it "The Closet," but at Care for Real, it's so much more. In addition to seasonally-appropriate, gently used clothing, The Closet also stocks diapers, body wash, shampoo, soap, feminine hygiene products, toothpaste and more. These essentials for healthy living cannot be bought using SNAP (formerly known as food stamp) benefits.

Our clothing comes from manufacturers who have overstock or those, like Bombas Socks, that donate new items based on sales; retailers like Bloomingdales; clothing drives from organizations like Sacred Heart Schools and the Lakewood-Balmoral Residents Council and hundreds of individuals.

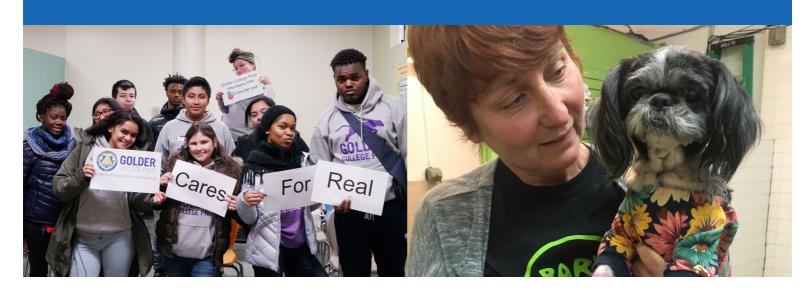
Personal care items are also donated, and we are grateful to all who allow us to provide for those in need.

This year, the value of these donations totaled more than \$2,010,106.

# Support Services

"I'm scared. I don't know when I'm going to get paid, and I barely have enough money to feed my family. We have a pet, Toby, that is beloved part of our home, and I thought we might have to give him up to a shelter. Because of Care for Real's Pet Pantry, we are able to keep our furry friend and family together."

Sheila J.
 a furloughed government worker



When the government shut out workers last year, Care for Real stepped in to help. Sheila is just one example of the many ways we support our clients. We know that food and clothing are not enough. We work to provide the "extras" that improve quality of life.

#### **The Pet Pantry**

Too often, people have to choose between feeding their families and feeding their pets. Many go hungry while others are forced to give up their animal companions. The Care for Real Pet Pantry removes the need to make that difficult decision by providing high-quality pet food and gently used supplies donated by local retailers, veterinarians, pet food distributors and individuals. As always, a special thanks to Patti Colandrea and Bark Bark Club for their unwavering support.

#### **Referral Services**

Each quarter, clients are interviewed to assess their current situation and provide help where needed. We maintain a database of support agencies to enable us to refer clients to appropriate resources whenever possible.

#### **Special Drives**

We make a concerted effort to have food and other items to mark holidays and meet particular needs. This year we conducted special drives for school supplies, Eid, Thanksgiving, holiday toys and personal care items.

#### **Job Support**

Our Employment Resource Center assists unemployed and under-employed clients with resume writing, online job applications, interviewing schools, and support services.

## Volunteers

Volunteers are truly the heart of Care for Real. Last year more than 700 people donated 53,098 hours registering people, stocking shelves and distributing food, sorting clothes, helping at events and much more. According to data provided by Independent Sector, coalition of not-for-profit organizations, the value of this volunteer time is \$1,310,000 or more than our entire cash budget!

Truly, without our volunteers, we couldn't function.

#### **Volunteers With Over 100 Hours:**

Kelly Baas
Kandy Bach
Shirley Benton
Irene Bemudez
Alice Blout
Larry Boechlke
Carla Boklage
Eric Boklage
Julie Bonk
Sarah Bornstein
Duncan Carmicael
Ann Casey
Jerry Cernak
Marian Claffey
Carter Cleland
Scott Collier
Patti Colandrea
Henry Cooper
Rafael Cordon
Rita Crimmins
Jim Daly
Courtney Davis
Patty Dixson

Robert Dixson Maxwell J Duran Christina Erwin Charles Farrell Amy Ferrell Maggie Flynn Lindsey Garrett Julia Gorman Lizzie Grogan Kent Haag Bo Halterman Al Haske Greg Hamill **Bob Henning** Sue Henning Kim Houston Jim Jaworski Hettie Jones Katherine Kailing Sophy Kellogg Baha Kharoofa **Bob Kitsos** Evan Larson

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Julia Sirvinskas

Sue Magdziara

Mike Sirvinskas
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Paula Vogelsang
Bahrija Vojnikovic
Julie Volkava
Feng Wang
Daniel Yang
Maggie Yousef
Jim Zangs
Karan Zutshi
Tim Zystra

### In-kind Partners

More than 96% of the food and 100% of the clothing, pet food, school supplies and holiday toys that we distribute each year are donated to us by our generous in-kind partners. These businesses and organizations enable us to provide our clients with fresh fruits and vegetables; meat, poultry, and seafood; bread and other baked goods, and special treats. In 2018, this amounted to more than 583 tons of food.

We are most grateful to the following:

ALDI Foods Frances Francis Patagonia

Bark Bark Club Greater Chicago Food Pet Food Experts

Bomba Socks Depository Toys Et Cetera

City Fresh Produce Jewel Food Stores Trader Joe's
Colectivo Coffee Lost Larson Bakery Urban Pooch

Crossroads Trading Company Mariano's Whole Foods

Edge of Sweetness Metropolis Coffee Company
Fortune Fish & Gourmet Omar Medical Supplies

# Legacy Society

Care for Real is honored to recognize members of the Legacy Society, individuals who generously included Care for Real in their estate plans. We remember them with gratitude for their generosity and support of those in need in our community.

Julie Codlin Rosemarie Craig Thomas Kmiecik

If you would like more information on becoming a member of the Legacy Society, please contact Lyle Allen, lyle@careforreal.org.

### Donors

Every five dollars donated to Care for Real enables us to provide enough food for a person to make 21 meals – a week's worth of food. We gratefully acknowledge the following donations that were made between April 1, 2018 and March 31, 2019.

#### \$10,000 and Over

Anonymous Dr. Nessim Cicurel Meredith George Matt & Annie Harris R. Matthew Simon

#### \$5,000 - \$9,999

Julie Codlin Noah Craft Richard Czuba Ari Halper Judy Louthan Allan & Eleanor Odden

#### \$2,500 - \$4,999

Kyle Babcock Harold & Paula Baron Dan Gaughan Ted & Kathleen Halloran William & Shari Massey Nancy Meyerson Jeremy Sartori

#### \$1,000 - \$2,499

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\$10.000 and Over

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Ameritrade Andersonville Physical Therapy

Chicago Northshore Elks Lodge #1316 of the Bpoe Communitas Charitable Trust Community Foundation of Greater Chattanooga Health Care Service Corporation **HSBC** Philanthropic **Programs Kebok Foundation** Pershing LLC Polk Bros. Foundation RedRover Foundation Saddle & Cycle Club Silver Foundation Steep Theatre Company The Generations Fund TIAA Charitable Urban Pooch Wells Fargo Advisors, LLC

Cellars Bar and Grill

#### **Under \$1,000**

AAA Targeted Writing and Coaching Service Accenture (U.S. Accenture) Allstate Giving Campaign AmazonSmile American Express Charitable Fund America's Charities Ameriprise Financial Andersonville Chamber Of Commerce AT&T Matching Berry Global Corporate CAF American Cyber Grant Causecast Center for Research Libraries Chiropractic for Life City Lit Theater Clinical System Specialists, Colectivo Coffee Roasters Consumer Link Moderating & Research Consulting, Inc. Counting House

Nora Soto

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Delta Tau Delta **Donation Exchange** Early to Bed Eye Mechanix Fig Media Incorporated Galoney-Strubbe Charitable Foundation Gethsemane Garden Center **Graham Holdings** Green & Proppe Design, Inc. **HHL** Foundation Ira & Sheila Stone Family Foundation J. P. Morgan Chase Jahns Family Foundation Jewish Federation of Metropolitan Chicago John D. and Catherine T. MacArthur Foundation Katten Muchin Rosenman Foundation, Inc Kim Kaulas, Inc Kim's Hardware Corporation LPL Financial Marty's Martini Bar MB Financial Bank MillerCoors, LLC MWM Partners Ltd Network For Good Nordstrom - Michigan Ave North Side Federal Savings & Loan Association of Chicago North Texas Community Foundation Oppenheimer & Co. Inc. Pledging Foundation Presto Dent Company Raymond F. Simon Trust Renaissance Charitable Foundation Roger Philip Feldman & Company SoFo Tap Soul Jams Ltd. Corp. Takeda Pharamceuticals The ACT Group Ltd. The Arbors

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# Community and Religious Partners

Andersonville Chamber Of Commerce Bethany Evangelical Lutheran Church Bethesda International Academy Center for Research Libraries Chicago Jewish Day School Chicago Northshore Elks Lodge #1316 of the BPOE Citizens for Carol Ronen Common Pantry Decatur Classical School Delta Tau Delta Ebenezer Lutheran Church Edgewater Beach Gardeners Association **Edgewater Chamber Of** Commerce Edgewater Glen Association Edgewater Presbyterian Church **Emanuel Congregation** Episcopal Church of the Atonement Friendship Pet Food Pantry Horizon House Condo Association Immanuel Evangelical Lutheran Church Ismaili Center

Ladies of Chicago

North Elks

Lakewood Balmoral Residents Council New Trier High School Nichols Senn High School North Shore Baptist Church North Side Federal Savings & Loan Association of Chicago Northwestern Chemical Engineering Rickover Naval Academy Rogers Park Montessori School Sacred Heart Schools Seventh Church of Christ Scientist **Shoreline Towers** Sisters of Charity of Our Lady Mother of Mercy Sisters of Charity, BVM St. Andrews Women's Philoptochos Society St. Gregory the Great Church St. Ita Parish Summerdale Community Church Unity In Chicago Unity Lutheran Church University Bible Fellowship Chicago Urban Village Church

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# Tribute Gifts

A contribution to Care for Real is a distinctive way to pay tribute to the memory of a loved one or to celebrate a special occasion. The following people were honored with gifts made between April 1, 2018 and March 31, 2019.

**In honor of Jamie Allen** Ted Lowitz

**In honor of Lyle Allen** Barbara Netter

In honor of Sonja Allen Linda & Newton Aldridge

In honor of Jeremy Baker Sandra Baker

In honor of Bark Bark Club Nancy Katz

In honor of the Barford-Shapiro Family Sean Masterson

#### In memory of Mary Anne Barry

Anne Barry Curley &
David Curley
Michele Beaulieux
Carolyn Brecklin &
Andy Brecklin
Elizabeth Duffrin
Paul Kehoe &
Margaret Kehoe
Donald Kehoe
Lynn Payer
Paula Schmtiz &
Tommy Prendergast

In honor of Mary Jane Barry Timothy Broderick & Kathy Broderick

In honor of the Brennan Family
Paul Waterhouse

In honor of Sarah Bornstein Mary Anne Joyce

In memory of Narda Calcagno Michael Calcagno & Paul Mittleman

In honor of Joan & Michael Callahan Andrew Klevorn In honor of Jerry Case Jonathan Abarbanel & Danny Au Kelly Kleiman

In memory of Kristin Chipman

Janet Acker-Chipman &
John Chipman
Marilyn & Alan Appelbaum
Mr. & Mrs. Charles Blank
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Barbara David
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Christine Haase

Gayle Rosenberg Justman Kimberly Siegel Jan Valukas

Bruce A Schelske & Sharyn A Sharyn

In memory of
Patricia Cicurel
Dr. Nessim Cicurel

In honor of Ayah Shwedi Chesire James Chesire & Nouha Shwehdi

In honor of
Pat & Frank Clements
Ann Clements

In memory of Esmeralda John Gammal & Casey Pilgeram

Federal Workers Joan Bliss & Hank Bliss Lila Felton Kara Guminski

In honor of

Jim Lootens-White Sarah Ruffing Mylene Salamero Mary Schneider

In honor of Roger & Dolores Flaherty Greg Bork

In memory of Michael Furuta Diane Sakai-Furuta

**In honor of Linday Frounfelkner**Bo Brown

In memory of Nancy Garrett Sharon Palmowski

In honor of Chuck & Karen Grant Harris & Mary McKee

In honor of Garry Grasinski Anita Ripepi

In honor of Aileen Heidkamp & Dan Mahoney Megan Bourne

Joan D'Elia
Matthew D'Elia
Sarah Heidkamp
Margaret Lepore
William Mahoney
Sally McCarthy
Dawn Marie McCarthy
Jeanne McCurry
Sarah Montgomery
Luis Montgomery
David Noskin
Sonya Seifert & Amor Kohli
Steven Shuder
Kerry Smith

In honor of Kristine Henki Alix Lopez

In honor of Jed & Billy Amy Camp & Joe Camp

In honor of Jim & Anne Gerard O'Neil In memory of
Fr. William Johnson
The Epsicopal Church of
the Atonement

In memory of Josie Sue & Bob Henning Nancy Meyerson

**In memory of John Moody Kahoun**Kathleen M Kahoun

In honor of Daniel Kamper Aileen Heidkamp Patricia Riley

**In honor of Mary Gray Kaye** Jaime Kaye MD Tracy Kaye

**In honor of P.K. Khare** Aditya Khare

In honor of Martha Kraeger James Getty & Mary Kraeger Getty

In honor of Kevin Kumar Nancy McClelland

In memory of Al Lewis Manya Abrams

Sue & Bob Henning
Van Perrine &
Janet Farnsworth
Robert Quillinan &
Yvonne Anagnost
Anita J. Rogers
Ira Stone & Sheila Stone
Willie & June Taylor
Ingrid Verhulst & Pam Holy

In memory of Carol McRaith Kathy Beasley

Paul Winberg

Mattie Biggs
William Brown
Liza Canale
James & Ann Casey
Mary Ann Clark
Carol Clennon &
Jeffrey Clennon

Sam Coady Patricia O. Daniels Judith Diaz Eric Gaertner & Anne Gaertner Maricela Garcia-McConnell Hon. Lauren Beth Gash Lauren Gruber Elinor Hoover Brigid & Pat Hughes Joseph Hutton Maggie Kast & Margaret Kast Richard J Kenney Robin Keyes Frank Kisner Dan LaCount & Chris Wolf Stephen & Teresa Laslo Samantha Levin Kathleen M. Maday William & Mary McCormick Dennis McDonnell & Rosemary McDonnell Fiona McRaith Bob & Sonya Morgan Kevin Morton & Claire Morton Elaine Nekritz Elizabeth T. Nelson & Robert H. Nelson Gloria Nichele-Rosenthal Karen O'Brien Meghan Reilly Lisa Revord & Matt Revord **Evan Rogers** Michael Rollings Molly Rouch Andrea Sandoval & Kelvin Reed Susan Salidor & Jay Rehak Nell Schneider Thomas Schufreider Jocelyn Starzak Kathleen Wall John & Mary Walters Dawn E Wyman &

In honor of Lauren Martin & Family Deanna Wilkinson

Elizabeth G Wyman

In honor of Robert McCammon Richard McCammon

In honor of Mr. & Mrs. Ronald Melman Edward O'Connell & Rebecca O'Connell

In honor of **Nancy Meyerson** Ingrid Verhulst & Pam Holy

In honor of **Emmeline Monson** 

Lauren & Benna Crawford

In honor of **Matthew Mullen** Steven Pryor & Gregg Rojewski

In honor of Sharon Myaard Fabian Perez

In memory of **Nazi Holocaust Victims** Mitchell Heller

In honor of Ed & Rebecca O'Connell Donald Sprague &

Ray Grant In honor of

Karen & Jerry Olson Gregory Olson & Dara Crowfoot

In memory of Ila Onofrio Susan & Michael Srivinskas

In honor of Rosie Parker-Rubin Tamar Rubin

In memory of Floyd H. "Bud" Parsons Theodore Jackson

In memory of **Jackie Patinkin** 

Lynn Merel

In memory of **Pearl Patricia Levine** 

Sue Perlgut & Michael Schaff In honor of Van Perrine Margaret Hamil

In honor of Dalia Schwarz Andrew Schwarz

In memory of Herb Scrager Mary Colleen Walsh Gerald & Madonna Witter

In honor of Eileen Schrager Mary Colleen Walsh

In memory of Ethan Seitzer Janet Smith & Jeff Seitzer

In memory of Ronald C. Smith Marge Britton Elizabeth Sagartz

In honor of Phillip Sorice-Israel Michael King

In memory of Sophie Steinberg Ellen Carson

In honor of Dr. Alan Stesin Bonnie Stesin

In honor of **Dorothy & Marty Nygren Stewart** Betty Rappaport

In honor of Margaret Sullivan Terri Cramer

In honor of Kimberly Swise Barrie Mayer

In memory of Francis X. Tobin, Sr.

Theresa Dunn Mary Smith John Billig

In memory of Marion Volini Shelley Bilski Margaret A Blondis Frank Bornhofen Michael J Bradley Alice Rae Casey

Michael & Kimberly Cavitt Sandy Chaet

Joeseph Czuba & Mary Connor-Czuba Karen Drennen Michelle F. Gillette-Murphy Sue Green Sue & Bob Henning Dolores Horan & Cecilia Horan Sylvester Iwuchukwu Marieluise Kailing Nadeen Kieren & Thom Greene

Virginia Leidinger Wayne & Patricia Lofthouse Gabriel Mannheim & Andrea Platt

Paul & Mary McCloskey Caroline Murray & Caroline Kollar

Patricia & Xan Norcik Sara Overton Diane Postilion Anna Roseberry William Sheriff

Clare Tobin John O. Tuohy & Gail C. Tuohy Christine Valadez &

Marguerite A. Britton Loretta F. Volini

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Mary Wright & Ron Wright James Zabel & Nellina Zabel

In memory of Jim Walsh Elizabeth Stake

In honor of Rachel Weeks & Christopher Kabana Eric Davis

Mary Hudson Kelley Rachel Weeks

In honor of David & Jacqueline Wood Emily Mitchell & John Mitchell

#### In Memoriam

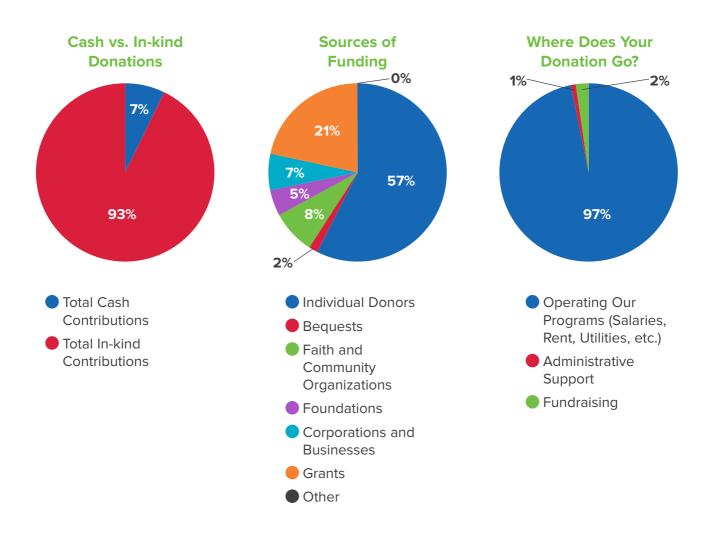
Care for Real lost a great supporter with the passing of Father William Johnson, pastor of the Episcopal Church of the Atonement. Father Johnson was one of the founders of Care for Real and worked tirelessly on behalf of our entire community, serving all people with passion, dedication, and commitment.

## Financials

#### A Note From Our Treasurer

As you will see below, 93% of our contributions are in-kind donations, food, clothing, personal care and household items that are immediately distributed to clients. Cash donations, which enable us to pay rent, utilities and salaries; buy food from the Greater Chicago Food Depository, and run Care for Real, are only 7% of our revenue.

The financials do not include the value of volunteer hours which is estimated at \$1,310,000 this year.



### FY 2019 April 1, 2018 through March 31, 2019

Public Support and Revenue	2019	2018
In-kind Contributions	6,289,703	5,943,254
Individual Donors	281,414	265,172
Bequests	8,011	114,436
Faith and Community Organizations	39,024	41,294
Foundations	23,157	28,059
Corporations and Businesses	32,302	27,666
Grants	105,505	139,716
Other	327	583
Total	6,779,443	6,560,180
Operating Expenses	2019	2018
Program Costs	6,592,917	6,238,256
Administrative	59,047	118,493
Fundraising	158,960	120,334
Total	6,810,924	6,477,083
Net Revenue	(31,481)	83,097
Assets	2019	2018
Cash & Cash Equivalents	701,445	736,822
Inventories	36,014	33,334
Prepaid Operating Expenses & Deposits	9,030	5,167
Total Current Assets	746,489	775,323
Net Property & Equipment <sup>1</sup>	57,088	62,334
Security Deposits	_	_
Total Assets	803,577	837,658
Liabilities	2019	2018
Accounts Payable	10,825	5,851
Payroll Liabilities	10,275	6,537
Long Term Liabilities	_	_
Total Liabilities	21,100	12,388
Total Net Assets <sup>2</sup>	782,478	825,270
Total	803,577	837,658

<sup>1</sup> Net property & equipment includes accumulated depreciation.

<sup>2</sup> Total net assets includes unrestricted and restricted funds.



#### **Board of Directors**

Nancy Meyerson *Chair* 

Steven Pryor Secretary

Jerry Case Treasurer

Kim Mendiola Nina Newhouser Edward J. O'Connell Van Perrine Gerri Spain

#### **Past Chairs**

Reggie Griffin Ingrid Verhulst

#### **Staff**

Lyle Allen Executive Director

Dzana Huseni Director of Operations

Nichelle Winters Director of Development

Richard Boyte

Development Associate

Karen Feiler Volunteer Coordinator



**Care for Real** 5339 N. Sheridan Rd. Chicago, IL 60640 773-769-6182

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Care for Real is a 501(c)(3) organization. Contributions to Care for Real are tax deductible to the full extent of the law.