





Community
Client-Centered
Dignity
Reliable
Resourceful





2022-23
ANNUAL REPORT
APRIL 1, 2022 - MARCH 31, 2023



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Dear Friends,

I am excited to formally share the reimagined Core Values that guide Care for Real's work and interactions with the community. Supported by our mission of fostering healthy and equitable communities by helping neighbors and families overcome food insecurity with dignity, our Core Values are **Community**, **Client-Centered**, **Dignity**, **Reliable**, and **Resourceful**.

You can read the definitions for each core value on page 4 of this report, but first, I'd like to share the words of our clients, volunteers, and staff that embody these values.



"That's ultimately why I'm here: to be part of the community I live in and help out the Care for Real way." – Max, Program & Warehouse Associate

Client-Centered

"The food certainly increases my wellbeing, my quality of life. I am very appreciative, believe me. I don't know what I would do without Care for Real." – Client

Dignity

"I believe preserving someone's dignity is essential in service, and Care for Real has never failed to treat clients with warmth, kindness, and humility." – Arturo, Volunteer

Reliable

"Care for Real has been in my corner for about 8 years, still with me in spite of everything that has happened, the pandemic, my physical health changing. I knew Care for Real was going to be right there." – Client

Resourceful

"Care for Real always makes it work." - Jen, Director of Development & Communications

Care for Real was founded more than 53 years ago by community leaders working together to help neighbors in need. Today, I am inspired by the over 1,000 unique volunteers and hundreds and hundreds of financial supporters who came together last fiscal year to help us provide services to over 10,000 individuals in need from 4,345 households in our immediate community. From the grade schooler who saved quarters and dimes for months to donate, to the staff members who maneuver the pallet jack in our 6,000 square foot facility, to the volunteer who served 400 hours in just over a year, this community comes together every day to live out the mission and values of Care for Real.

Sincerely,

Gregory Gross
Executive Director

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From the Board Chair

Dear Supporters,

Halfway through my second term as Board Chair, I am marveling at all the organization has faced and overcome since I began my first term. Through every hardship, opportunity, and change in plans, we have been able to count on you, our supporters, to stand with our team as we charge ahead. The community has answered every call we put out. When we asked for more volunteers, shifts got filled. When we asked for diapers, ready-to-eat foods, and Black hair care products, shelves got stocked. When we asked for financial support, gifts were made.

Together, with your support, we were able to provide fresh and nutritious food to 10,134 individuals through 33,617 food pantry visits. These numbers represent our most immediate neighbors. The family you see playing at the

park. The young man serving you dinner at your favorite neighborhood restaurant. The elderly person you always see at the pharmacy. Care for Real is a community of neighbors helping neighbors. The needs of the neighbors we serve continue to change and our commitment to feeding every neighbor who visits Care for Real remains the same. Your generosity to Care for Real helps us live out our Core Values of Community, Client-centered, Dignity, Reliable, and Resourceful. Together, we advance our mission of fostering healthy and equitable communities by helping neighbors and families overcome food insecurity with dignity.

With sincere thanks.

The Rev. Jim Nixon

Board Chair





Care for Real is a true community organization. Through every evolution throughout our 53-year history, Care for Real has been about neighbors helping neighbors. Most of the staff live in the neighborhoods we serve. Many volunteers can walk to their shifts. Staff and volunteers know the neighbors we serve by name. Community is at the heart of Care for Real.

- "Communities thrive when we come together in these beautiful ways. I am so grateful to be a part of this beauty right here, two blocks from my own home."
- Kate PolgarDirector of Programs



- "The staff and volunteers make sure the client is treated like you would treat your family."
- ArulDedicated Volunteer



- "A great joy for me has been seeing so many of the same people each week and getting to know one another."
- AnnieWeekly Volunteer



- "I work to pay the rent, that's literally all it covers, and I still don't qualify for a Link card. I feel bad having to come here because I always thought food pantries were for people who didn't work. Thank you for making me feel welcome."
- Rogers Park Client



- "I feel right at home here which is a sentiment I've heard echoed by many volunteers and clients alike."
- Izzy Development Associate

Mission & Values

Care for Real fosters healthy and equitable communities by helping neighbors and families overcome food insecurity with dignity.

Feedback from volunteers and staff and survey results informed the development of Care for Real's core values. Our core values guide our work and service approach to fulfill our mission.

Community: Community is at the heart of Care for Real. We always have been, and always will be, about neighbors helping neighbors. Together, we care for real.

Client-Centered: We honor and recognize the unique and diverse needs of each neighbor we serve through our client-choice model, clothing closet, and referral program.

Dignity: We recognize the inherent value and worthiness of each member of our community by delivering our services with compassion and respect.

Reliable: We have served as an essential resource for members of our community for more than 50 years. Neighbors facing food insecurity know they can count on Care for Real.

Resourceful: We intentionally and thoughtfully use the resources we have available to meet the specific needs of the communities we serve. Care for Real always makes it work!



Our Programs

Care for Real is a reliable source for food, clothing, and support for thousands of families each year, distributing food five days a week through our locations in Edgewater and Rogers Park. Neighbors living in the 60626, 60640, 60645, 60659, and 60660 zip codes are welcome to visit either pantry on a weekly basis.

"What I love about the Care for Real community is how much people genuinely care for each other. The love here is strong."

- Max, Program & Warehouse Associate

Honoring the dignity of every neighbor served is a priority. The current warehouse is filled to capacity and food distributions still take place outdoors. The team continually modifies operations to streamline food distributions without compromising the quality of service. Offering a modified client-choice model, neighbors visiting the pantries let us know their preferences at registration. The Food Rescue Program that operates seven days a week helps us offer plant-based products, glutenfree foods, ready-to-eat items, food for faith-based diets, milk alternatives, and even flowers. After receiving their groceries, clients are invited to look through their groceries and can send anything they don't want or need back to be restocked.

"You are saving my life. I can't believe I can come once a week. Thank you. I can't thank you enough."

- Care for Real Client

We saw surge after surge in need for assistance during fiscal year 2022-23. The war in Ukraine led to high transportation costs, supply chain issues, and exorbitant food prices, bringing a 332% increase in first-time clients to Care for Real. Emergency SNAP benefits and other pandemicrelief programs ended. Seniors were especially impacted. More migrants and asylum seekers

began arriving in our area. The increase in refugees and asylum seekers intensified the demand for more translation support, weatherappropriate clothing, and ready-to-eat foods. Through every increase and change in need, Care for Real makes it work.



"You could tell the love she put into it when I saw the things she picked out for me. She was thinking about me when she packed this. I appreciate it so much."

— Home Delivery Client

Launched during the pandemic, the Home Delivery Program continues to be a critical resource for homebound and vulnerable neighbors. Home Delivery clients receive bi-weekly check-in calls that provide a point of connection to our most isolated community members. The staff can also identify the unique needs and preferences of every Home Delivery client. We have a special shelf full of items saved for Home Delivery clients and often get feedback about how meaningful personalization is for them.

"I'm so grateful to be a part of showing love in such a tangible way."

- Nicole, Volunteer

Our Programs continued



Marie's Clothing Closet had 3,216 visits throughout the fiscal year. Our dedicated clothing closet volunteers keep the space organized and provide a dignified experience for every family who visits. The need for in-season clothing soared as more migrants arrived with little to no clothing. Partner organizations referred many new neighbors to Care for Real for weather appropriate clothing. We are one of the few sources for free clothes in the area.

"Volunteering is not even about giving just your time. It's about receiving; learning all the wonderful lessons from your fellow teammates and the clients we serve, learning that you can take a challenge that's bigger than what you've done in the past, and sharing the gratitude that the clients have for life."

- Wilson, Volunteer

The Pet Pantry expanded during fiscal year 2022-23. Previously offered one day a month, now clients can request dog or cat food when it's available at every food distribution in Edgewater every 30 days. SNAP benefits do not cover pet food. We never want a neighbor to be faced with the choice of feeding themself or their pet. Care for Real serves every member of the household, including the furriest ones!

SNAP benefits also do not cover personal care items such as toiletries, diapers, menstruation products, or Black hair care products. All Care for Real clients live below the poverty line. For neighbors living paycheck to paycheck or with no income at all, personal care items can be out of reach. Like the Pet Pantry and Marie's Clothing Closet, we rely on in-kind donations to keep personal care items in stock.

"This past year, it's been rough. I was down to skin and bones. I've been getting so much better, and I really appreciate you guys. You guys have really come through for me and brought me the things that I like and put me back on the road to recovery."

- Care for Real Client



Care for Real's team of Social Work Interns worked on developing referral guides to connect food pantry clients with partner organizations that address housing, health, immigration support, and more.

"Care for Real is so devoted to making sure that all clients are treated with respect and dignity and all of the staff and volunteers truly care about making sure that all of the basic needs of clients are met."

- Rachel, Social Work Intern

Our Impact

Together with your support, Care for Real served thousands of neighbors during fiscal year 2022-2023. We are proud to adapt and evolve to meet the community's needs.





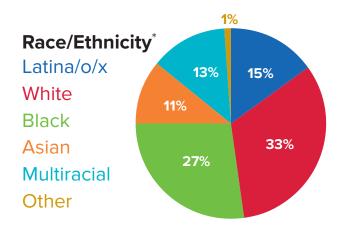








Demographics of Households Served



^{*} Please note data reflects head of household only

Financials

FY 2023 Expenses

April 1, 2022 - March 31, 2023

Total \$6,258,777

Administration \$166,986

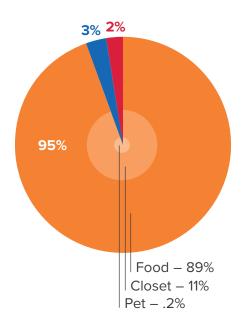
Fundraising \$144,902

Total Programs \$5,599,449

Food Pantry \$4,991,814

Closet \$594,997

Pet \$12,638



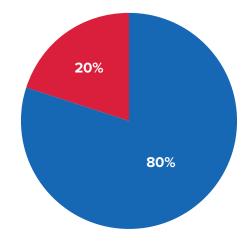
FY 2023 Revenue

April 1, 2022 - March 31, 2023

Total \$6,041,767

In-kind donations \$4,821,170

Cash \$1,210,829



Sources of Funding

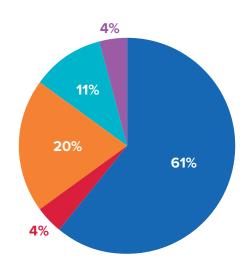
Individual Donors

Faith and Community Organizations

Foundations

Corporations and Businesses

Government



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Supporters

Care for Real relies on thousands of supporters to help us help thousands of neighbors. We are grateful for the many ways individual donors, businesses, foundations, religious organizations, and others support Care for Real's mission. The following list recognizes donors who made a total contribution of \$500 or greater in fiscal year 2022 – 2023 (April 1, 2022 – March 31, 2023).

Meal Makers are monthly donors whose consistent giving sustains Care for Real programs and helps us plan for the future. * Indicates recurring monthly giving during the 2021-22 fiscal year.

Every effort is made to list donors accurately. We apologize for any errors or omissions.

\$50K-99,999

Eunice & Joshua J Stone Foundation

\$25K-49.999

48th Ward

Anonymous (2)

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\$10K-\$24,999

Adobe

Anonymous

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\$5K-\$9999

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Mother of Mercy

Pamela Korda

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Janis Young



Tributes

A contribution to Care for Real is a special way to honor loved ones in your life. The following individuals were honored with a gift made between April 1, 2022 – March 31, 2023.

In Honor Of
Jan & Rich Aaron
All those in need
Aunt Sally
Mary Clare Barker
Brian Barnick
Bast, on his 5th birthday
Brian Bean
William Beermann
Pam Behnke

David Berger Bertha Blattner, Kathleen Gregory, & Chris Brown

Sarah Bornstein Michael Bowers Linda Bryant

Caitlyn, Brigid, & Nora

Jean Campbell & Wright Haider

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Jessica Carson

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Deanna
Carrie DeVries
Marian Du Casse
Willard Dumas

Mari, Alex, & Louie Durlacher

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Jen Kouba

Karen Kuehn & everyone who welcomes SHS students on Service

Tuesdays

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Joel Kuipers

The Rob Kurtz Family

Latin Family
Jules D Law
Samantha Link
Alton Lynum
Mustafa Maboud

The Brian McKinney Family

Les McNamara

The Mrs. Mary Mercer Family

The Aaron Mervis Family

The Ms. Jessica Mervis

Family

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Shawn Stengel

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Elizabeth Stovall
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Margaret Sullivan

Gerard Tassin

Toro Telling

Audrey Terman

Andrew Thorp

Penelope Traisman

Nicky Tuthill

Daisee Villanueva

Christine Weible-Cruz & Jose Cruz

Ezra Weisz

Andrew Welling & Matthew Mullen

Biz Wells

Tamara Westhoff
Megan Whitney
Terri Worman
Marion & Eugene

Marion & Eugene Zajackowski

Les Zimmerman

Tributes continued

In Memory Of

Raoul Adorno

Rita & Cletus Albert

Christine Alexander

Doris & Dirk Beintema

David Berger

Alexis Berry

Sally Bleeks

Sarah Murdock Bolster & Patrick William Ryan

Molly Boren

Joan & Dr. Born

Brenda

Marguerite (Marge) Ann

Britton

My Brother George, Parents Jim & Mary Broussard,

& Palermo Aunts & Uncles

Les Brown

Mike Calcagno

Cameo, my guide for over

10 years

Robert Carey

Sheila Clerkin

Diane Cousino

Gary Davis

Mrs. Minnie L. Dillard

Raymond DuCasse

Freda duFour

& Kathryn Bayles

Lowell Dunlap

Karen Feiler

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Lois Gould

Theresa Winters' Dog,

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Babette Inglehart

Liz Ippolito

Rhonda Kay

Andy Kelly

Patricia Kidder

Damon Kiely

Stephen Kinnard

Rocky Kunz

Faith Lagay

Louie

Albert "Skip" Lunby

Phyllis Lynum

Dogs, Maggie & Rocky

Mark

Dorothy McBroom

Nancy McDaniel

Linda Morris

Mildred Oehl

Katherine & James Pappas

Annie Parker

Lois Pavalon

Joe Piskur

Poirot

Doris Rackin

Kathy Runstrom

Steve Ruppel

Margaret & Matthew

Schneider

Harriette Shurtleff

& Barbara Hunte

Sue Sirvinskas

Marci Stanzel

Lois Stegink

Nathan Stein

Betty & Leroy Steinke

Jim Stoppert

Elizabeth Tillar

Marion & Camillo Volini

Jeremy Wasserman

Elise Wear

Margaret Whybrew

Julie Wlach



Volunteers

Care for Real volunteers make our work possible. Last fiscal year, CfR volunteers served nearly 40,000 hours; the equivalent of over 20 full-time staff members! We rely on the support of over 1,000 annual volunteers to help distribute food five days a week by registering clients, stocking shelves, picking up donations, parking groceries, managing the clothing closet, supporting with administrative tasks, sorting donations, and being a friendly and welcoming face to every neighbor we serve. See below for volunteers who served 25 or more hours in fiscal year 2022-23.

^{*} Indicates volunteers who served more than 100 hours during the 2022-23 fiscal year.

Joseph Agno*	Annie Burnside	Simone Dosmar	Mia Gurrieri
Bisi Ajayi*	Peter Cabrera	Elizabeth Dowling	Arturo Gutiu
Nicholas Alejandro	Debbie Capone*	Kathleen Duff	Maria Hamada
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DoriAnn Basaraba	Damiano Ciccolini	Marcus Figgins	Drew Hill*
Luke Baumel	Harry Citow	Joe Flanagan	Lainey Hizon
Sofia Benslimane	Bob Ciura	Maggie Flynn	PeriLyn Hoffman*
Henry Benton	Jose Clavell	Mudiwa Ford	Ray Hofmann
Dana Berkowitz	Carter Cleland*	Artie Foster	Kay Holler
Matt Biety	Kate Coatar*	Daveedson Gadson*	Erinn Huttas
Wendy Biety*	Gianna Consalvo	Duffy Geist	Khadijat Ismaila
Donna Bloom*	Dan Cottone*	Gino Generelli	Carmen Jaeger
Eric Blum	Grace Courter	Aisha Ghorashian	Arul Janakiraman*
Fern Bogot*	Beverly Courts	James Gignac	Marianne Jankowski
Brenda Bonds	Alvin Courts*	Grant Gigot	Ryan Jarnagin
Julie Bonk	Caroline Covarrubias	Jay Gilley	Allison Jarrett
Sarah Bornstein*	Rita Crimmins*	Greta Goddijn	Lisa Jarvis
Kamil Bosak	Pedro Del Valle	Julia Goddijn	Jasleen Jaswal
Kristin Boyd*	Matt DeLance	Debrah Goodman*	Abha Kapila*
Connor Boyle	John Demilio*	Norbert Gottschling	Rose Karasti
Alyssa Brandon	Sanhua Ding	Jesmina Grabovica*	Beth Karlin
Carrie Breitbach*	Bella DiPaolo	Danielle Greenwald	Mari-Ann Karolin-Costanzo
Mirella Bruno	Philip Doherty*	Kayla Griffith	Debbie Kern*
Daniel Burke	David Dong	Bev Groudine*	Raul Kirkpatrick

Volunteers continued

Kathy Koch Delaunay Krauter Peter Kuntz* Debra La Fontaine Sierra Land Mimi Landau Jacques Larue Thanh Le* Jeremy Leithold-Patt Kate Levitov-Baxter Ruben Lionel Plaza John Luciano* Connie Luecke Dan Lunney Carl Madsen* Payal Mallik Gloria Mandudi Vaishnavi Manjunath Ida Manning Mohammad Manzoor Kathleen Martin* **Edgar Martinez** Maria Martinez Joseph Martinez Meza Xander Maxcy Mary Ann Mayfield* Julio Mazzarri* Mirabel Mbah Margaret McDermott* Carol McVetty Kevin Medina

Carol McVetty
Kevin Medina
Lucas Mendelson
Sam Mendelson
Kim Mendiola
Chloe Michel
Tim Miller*
Ethel Monroe*
Peter Moore
Judy Mortellaro
Jason Mortensen
Marlene Morton*

Matthew Mullen*
Nohra Murad
Laura Muraoka
Lekh Murthy
Peter Nava
Irene Nevitt
Nina Newhouser*
Rebecca Nguyen

Andre Nguyen

Eva Niewiadomski
Edward O'Connell*
Mary Oleszczak
Shellie Owasanoye
Linda Packer*
Felicia Panait*
Mary Ann Pannier
Hannah Paschke
Michele Patterson

Scott Petersen
Anisha Pethkar
Anvay Pethkar
Derek Phillips
Kate Piatt-Eckert
Citlalli Pineda
Abbey Polgar

Kim Patterson

Ivy Pool
Joanne Prorok
Pranshu Punjani
Josiah Quirk
Tilly Quirk
Kassie Ramirez*
Jim Redlich
Bernard Reed
Tracy Regan
Jean Reidy
Miles Reynolds

Tracy Regan
Jean Reidy
Miles Reynolds
James Richardson
Jack Richardson
Caroline Richardson

Kate Richardson

Matt Richardson
Nicole Richardson*
Anna Riedel
Gwyneth Robins
Ryan Roggin
Bri Rooke
Jim Rosen*

Sasha Rossof
Becky Rossof*
Heidi Roth
Emily Ruffner

Jake Rosenberg*

Lee Rupple
Rene Ryan
Yousra Sadiq
Bruce Safraniec*
Tim Sallinger

Michael Sanders*

Maddie Sandoval
Sue Sarran
Linda Scheiber
Carol Scheidenhelm
Larry Schoeneman
Charles Schollenberger*
Susan Schreiber*

Sally Sharp*
Mike Sheridan
Ronald Sherry*
Leslie Shiner
Steve Shore*

Pam Seaman

Sharon Seeder

Adam Sirvinskas
Mike Sirvinskas*
Sue Sirvinskas*
Tatiana Skiridomova
Rich Skorka*
Emily Slider
Sue Smith*

Neal Smith*

Laura Solomon*

John R. Staib
John Stainthorp
Luke Stamos
Isabel Stoltz
Eileen Sviokla*
Karen E. Sysol*
Alex Telling
Jody Temkin
Matt Temple
Noah Tesch*

Pegi Thompson

Jeannie Tomoda Harrell Kim Townshend* Emily Treiber Beth Uber* Jenna Van Duyne

Jenna Van Duyne
Carol Viamonte
Ruby Vogelsang
Paula Vogelsang*
Deborah Washington
Sara Watts*

Brian Wegner
Nathan Weir
Ezra Weisz
Andrew Welling*
Gage Whitehurst
Megan Whitney
Tim Wilkin*
Kara Wilkinson
Diane Williams
Sabrina Wilson
Marissa Wisniewski

Mike Withers*
Jay Wolfson*
Jim Zangs
Judy Zartman
Teresita Zdunek
Judith Zonsius

CHICAGO-BASED VOLUNTEER SPENDS FIVE DAYS A WEEK FIGHTING FOOD INSECURITY

DAILY POINT OF LIGHT # 7435 DEC 1, 2022 BY POINTS OF LIGHT

f X in



EILEEN SVIOKLA IS PASSIONATE ABOUT VOLUNTEERING TO HELP PUT AN END TO FOOD INSECURITY IN CHICAGO./COURTESY CARE FOR REAL

Anyone who volunteers at Care for Real's Edgewater location knows Eileen Sviokla! Eileen has given more than 1,600 hours since she began volunteering with us in May 2021. We nominated her for a Daily Point of Light Award to acknowledge her commitment to Care for Real and her community. In December 2022, Eileen was featured as Daily Point of Light #7435!

"What I admire about Care for Real is that it's all about serving the clients' needs. The clients come first. You can build relationships, there's trust. That's very important to me."

In-kind Partners

Care for Real relies on dozens of in-kind partners to keep shelves stocked to serve thousands of neighbors each year. The Food Rescue Program secures about 40% of the 2.1 million pounds of food we distribute each year, with the remainder donated from nonprofit partners. Individuals, foundations, local businesses, and community groups collect personal care items, baby products, clothing, and pet food to help us meet the unique needs of every family we serve.

Amazon

Amtrak

Bagcraft

Bites Asian Kitchen

Buddhist Temple of

Chicago

City Fresh

Colectivo

Copia/Getir

Decatur Classical

School

Dom's Kitchen

East Point Condominium

Inc

Ebenezer Lutheran

Church

Edgewater Glen
Association

, 10000141101

Fortune Fish

Greater Chicago Food

Depository

Hooked on Fish

Illinois Quilters Inc.

JAB Produce

Jameson Loves Danger

Jewel/Osco

Lakewood Balmoral

Residents' Council

Leapfrog Group

Local Foods

Mariano's

Marillac House

Metropolis Coffee

Mintel

North Shore Baptist

Church

Panera

Penzeys Spices

Renaissance Charitable

Foundation

Rogers Park Montessori

School

Saddle & Cycle Club

St. Andrews Women's Philoptochos Society

St. Gertrude Parish

Sunset Foods

sweetgreen

The Black Girl Social Club Chicago Chapter

The Grand Food Center

The Phillips Family Fund

The Silver Foundation

Thorndale Beach South Condo Association

Trader Joe's

Vertigo Group Inc.

Whole Foods

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Max Levavi

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Associate

Marshawn Martin
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Izzy Reno Development Associate

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Warehouse Associate

Care for Real

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